



Package Shipping Policy

Purpose: To ensure the efficient operation of Cooperstown All Star Village and maintain a safe, organized environment for all guests, the facility is unable to accept or store personal packages for teams, players, coaches, families, or businesses.

Policy

Due to the high volume of guests on-site each week, Cooperstown All Star Village does not have the space or facilities to receive, store, or manage personal shipments or business deliveries.

Guests, teams, players, coaches, families, and businesses **should not ship** packages to Cooperstown All Star Village. The only exceptions include **team checks for registration (Notify our rosters team and send a tracking number) & approved Cooperstown All Star Village partners and vendors shipping items that have been authorized by the Village for operational or event-related purposes.**

Any unauthorized package shipped to the property is sent at the sender's own risk. **Cooperstown All Star Village is not responsible or liable for any lost, misplaced, delayed, damaged, stolen, refused, returned, or undelivered packages.** The Village cannot guarantee that unauthorized shipments will be accepted, secured, or made available for pickup.

Guests are encouraged to bring all necessary items with them or make alternate shipping arrangements to a location that is equipped to receive and securely hold packages.

Failure to comply with this policy may result in delayed, refused, or returned shipments. Cooperstown All Star Village assumes no responsibility for any costs, losses, or damages associated with unauthorized packages shipped to the property.

