



**UNRIVALED  
SPORTS**

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*Cooperstown*  
**ALL STAR VILLAGE**

*a property of Unrivaled Sports*

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## **Health, Safety & Wellbeing**

Our Commitment to Participants, Families & Communities

Cooperstown All Star Village | An Unrivaled Sports Property

## Health, Safety & Wellbeing Leadership

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Unrivaled's health, safety, and wellbeing efforts are led by our dedicated Health & Safety team. Our team provides centralized leadership and oversight for the organization's health, safety, medical, and child protection efforts across all properties and programs, including Cooperstown All Star Village. This includes:

- Establishing and maintaining health, safety, and child protection standards
- Overseeing medical preparedness and emergency response planning
- Guiding incident reporting, review, and continuous improvement efforts
- Partnering with medical professionals, compliance experts, and operational leaders

*Having a dedicated team focused on health, safety, and wellbeing ensures clear accountability, consistent practices, and thoughtful decision-making in support of the children and families we serve at Cooperstown All Star Village and across all Unrivaled properties.*

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## Our Commitment to Health, Safety & Wellbeing

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At Cooperstown All Star Village, the health, safety, and wellbeing of the children, families, and communities we serve is foundational to everything we do. As a property of Unrivaled Sports, we are committed to creating environments that are safe, supportive, and well prepared — on and off the field.

Our approach is proactive, comprehensive, and continuously evolving to meet the highest standards of care.

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## How We Keep Participants Safe

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Cooperstown All Star Village, backed by the standards and oversight of Unrivaled Sports, maintains clear standards and expectations to ensure safety across all programs. This includes:

- A comprehensive Code of Conduct that defines appropriate behavior, professional boundaries, and shared responsibilities
- Organization-wide health and safety standards aligned with industry best practices
- Clear expectations for staff, partners, and vendors working at Cooperstown All Star Village

*Safety is not static; our standards are reviewed regularly and updated as risks, operations, and best practices evolve.*

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## Medical Care & Emergency Readiness

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We work closely with qualified medical professionals to support participant health and respond effectively when care is needed.

Our medical and safety approach includes:

- Consistent medical and emergency response protocols
- Clear procedures for injury and illness response
- Preparedness planning to support timely, appropriate care
- Ongoing collaboration between operations, medical teams, and leadership

This structure allows us to respond quickly, thoughtfully, and consistently in both routine and urgent situations.

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## Child Safety & Conduct Standards

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Protecting children is a central responsibility at Cooperstown All Star Village and across all Unrivaled properties.

We prioritize child safety through:



- Clear behavioral expectations outlined in our Code of Conduct
- Background checks (annually)
- Child safety awareness training for staff and partners
- Education focused on recognizing concerns, maintaining appropriate boundaries, and understanding reporting responsibilities

*We are committed to fostering environments where children feel safe, respected, and supported.*

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## Reporting, Transparency & Continuous Improvement

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Cooperstown All Star Village and Unrivaled Sports encourage a culture of openness and accountability. We maintain processes for:

- Reporting safety, medical, or conduct-related concerns
- Tracking and reviewing incidents to identify patterns and areas for improvement
- Coordinating appropriate follow-up, communication, and resolution

We also conduct regular reviews and audits of our practices to ensure they remain effective and aligned with our values.

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## Partnering With Families

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We recognize that trust is built through clear, timely, and empathetic communication.

When medical or safety situations arise, we prioritize:

- Thoughtful, transparent communication with parents and guardians
- Respect for privacy and sensitivity during challenging moments
- Supportive coordination between families, staff, and medical professionals

*Families are essential partners in creating safe and positive experiences at Cooperstown All Star Village.*

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## Our Ongoing Commitment

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Health, safety, and wellbeing at Cooperstown All Star Village are not one-time initiatives — they are ongoing commitments backed by the full resources and leadership of Unrivaled Sports. We continue to assess risks, strengthen our practices, and learn from experience to better serve those who trust us.

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## Compliance & Safety Partnerships

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### Working With Trusted Safety & Compliance Partners

Unrivaled Sports works closely with experienced compliance, medical, and safety partners to strengthen health, safety, and wellbeing practices at Cooperstown All Star Village and across all properties.

These partnerships support:

- Alignment with applicable laws, regulations, and industry standards
- Best practice guidance for medical care, child safety, and risk management
- Ongoing review and improvement of policies, procedures, and training
- Independent perspective to help ensure consistency and accountability

Our partners serve as an extension of our internal teams, contributing expertise, insight, and external validation as we continue to evolve our safety approach.

While no single partner defines our program, these trusted relationships help ensure Cooperstown All Star Village and Unrivaled remain informed, prepared, and responsive in a dynamic operating environment.

*Strong safety programs are built through collaboration. At Cooperstown All Star Village and across Unrivaled Sports, we value the expertise and partnership of professionals who help us uphold high standards across health, safety, and wellbeing.*

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## Health, Safety & Wellbeing — Frequently Asked Questions

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### ***How does Cooperstown All Star Village prioritize health and safety?***

Health, safety, and wellbeing are foundational to how Cooperstown All Star Village and Unrivaled Sports operate. We maintain clear standards, consistent practices, and trained staff to create environments that are safe, supportive, and well prepared. Our approach is proactive and continuously reviewed to reflect best practices and real-world experience.

### ***What happens if a participant is injured or becomes ill?***

Cooperstown All Star Village follows established medical and emergency response protocols designed to ensure timely and appropriate care. When an injury or illness occurs:

- Qualified medical professionals are engaged as needed
- Clear response procedures are followed
- Parents or guardians are notified thoughtfully and promptly
- The situation is documented and reviewed to support learning and improvement

Our goal is to respond calmly, consistently, and with the child's wellbeing as the top priority.

### ***How does Cooperstown All Star Village work with medical professionals?***

We collaborate closely with experienced medical providers and teams to support participant health. This includes aligning on medical coverage models, injury response protocols, emergency preparedness, and ongoing communication. Medical partners are integrated into our safety planning rather than brought in only when issues arise.

### ***What is the approach to child safety?***

Protecting children is a core responsibility at Cooperstown All Star Village and across all Unrivaled properties. We emphasize child safety through:

- A comprehensive Code of Conduct defining appropriate behavior and boundaries
- Child safety awareness training for staff and partners
- Clear expectations for recognizing, responding to, and reporting concerns

We are committed to fostering environments where children feel safe, respected, and supported.

### ***Are staff and partners trained on safety and conduct standards?***

Yes. Staff and partners at Cooperstown All Star Village receive training focused on safety expectations, child protection, appropriate conduct, and reporting responsibilities. These trainings are designed to reflect the real situations staff may encounter and are reinforced through ongoing communication and leadership oversight.

### ***How are safety concerns or incidents reported?***

Cooperstown All Star Village maintains clear processes for reporting safety, medical, or conduct-related concerns. Reports are taken seriously and reviewed promptly, with appropriate follow-up and documentation. We encourage a culture of openness and accountability so concerns can be raised without hesitation.

### ***How does Cooperstown All Star Village track and learn from incidents?***

We track reported incidents to help identify trends, risks, and opportunities for improvement. This allows us to refine practices, strengthen preventive measures, and apply lessons learned. Our focus is on continuous improvement, not blame.

***How does Cooperstown All Star Village communicate with parents and guardians?***

We recognize that trust is built through clear, timely, and empathetic communication. When safety or medical situations arise, we prioritize:

- Transparent, thoughtful communication with families
- Sensitivity and respect for privacy
- Coordination between families, staff, and medical professionals

Parents and guardians are viewed as essential partners in their child's experience.

***Does Cooperstown All Star Village review and update its safety practices?***

Yes. Safety and wellbeing are not static. We conduct regular reviews, audits, and assessments of our practices to ensure they remain effective and aligned with evolving risks, operations, and best practices.

***Does Cooperstown All Star Village work with external safety or compliance experts?***

Yes. Unrivaled Sports, the parent company of Cooperstown All Star Village, collaborates with qualified medical professionals and experienced safety and compliance partners to support our health, safety, and wellbeing practices. These partnerships help inform policy development, emergency preparedness, child safety standards, and continuous improvement across all properties.

***Who can I contact if I have a safety concern or question?***

If you have a safety-related question or concern, we encourage you to contact Cooperstown All Star Village staff or site leadership directly, or email:

**[playitsafe@unrivaledsports.com](mailto:playitsafe@unrivaledsports.com)**

*Health, safety, and wellbeing are shared responsibilities. At Cooperstown All Star Village and across Unrivaled Sports, we are committed to earning and maintaining the trust families place in us every day.*